
From:
Sent: Friday, September 07, 2012 8:34 PM
To:
Subject: - Parker Crib (K5101) Information

Hi ,

Thank you for taking my phone call today and submitting these details about your crib. Our management team is investigating your case and will get back to you shortly on this matter.

Sincerely,

The MDB Family, Customer Care

From:
Sent: Friday, September 07, 2012 11:42 AM
To:
Subject: - Parker Crib (K5101) Information

Hello ,

Per your request:

Crib Model: Parker (K5101 o)

Crib Serial # N0900 2 589

Address beneath Serial # 855 Washington Boulevard Montebello, CA 90640

Purchased in: Summer of 2010, from Target.com

Note: I believe we mailed our product registration card to you all in 2010.

I submitted a report to Million Dollar Baby on September 4, 2012 (Request #). My daughter lodged her left leg in between her crib rails on Tuesday, August 28th. The crib rails were touching her upper thigh so, I could not move her leg at any angle to release it. I ended up having to use a hand saw from our garage to saw her crib rail. I started sawing from the middle of the crib rail (the rail to the right of where her leg was) I figured if the rail broke off in the middle, I could lift her leg up enough to free it. Instead, when I tugged on the top front of the crib where that rail was, the whole rail came off (Top to Bottom). My daughter and her leg were released and unharmed at this time. I have pictures 1 and 2 attached for you to see. I am sorry, I do not have a picture of the rail that was sawed off. I discarded the rail a day or so later. We immediately stopped using the crib Tuesday, 8/28 and moved our daughter into a twin bed. I would like to request an investigation be done on this crib so this doesn't happen to any other children. I have filed a report with the CPSC on Friday, 8/31.

My suggestion as a parent/consumer of cribs is to design a crib that is closed all around (could be ventilated and transparent) and has no gaps. Seems like a lose, lose situation to have rails with gaps of any size on cribs.

At this time, we are without a crib. However, we plan to have another child in the future and at that time will need a crib. We do not wish to purchase another crib From Million Dollar Baby as of now. We request an investigation be done on this crib as to why the rail gave way and allowed for my daughter's leg to get lodged. Perhaps, MDB can look into inventing safer crib designs. We would appreciate reimbursement for the cost of the crib since, we feel it is no longer safe for use.

We look forward to hearing back from you!

Thank you,

Home:

Address: